

# Integrations with AlisQI

*Connecting AlisQI with your business systems, simply and reliably.*



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# A Flexible Integration Framework

AlisQI is built to connect. Our open API allows you to link AlisQI with your existing systems: ERP, BI tools, instruments and devices, MES, LIMS systems, so that quality data flows naturally across your organization.

The API gives you secure access to all major data objects, including all master data, test results.

You decide what to connect and how deeply to integrate.

***AlisQI provides the framework and guidance - you decide how to use it.***

## Our Approach

- Open and documented
  - Our approach to integrations is documented in our [Help Center](#)
  - Our API is documented in our [Help Center](#)
  - Every API endpoint is described in our [Developer Portal](#)
- Collaborative
  - Our team explains the data model, field relationships, and integration options.
- Practical
  - You or your IT partner build and maintain the integration within your environment.

***AlisQI supports you with technical insight and best practices, but we do not usually develop or host integrations on your behalf.***

# Roles and Responsibilities

<b>Area</b>	<b>AlisQI Responsibility</b>	<b>Customer / Partner Responsibility</b>
Understanding the data model	Explain data objects and relationships	Use documentation to design the connection
Setting up an integration	Provide API access and examples	Build and test the connection
Maintaining the integration	Offer support and reviews if needed	Manage ongoing operation and changes

## When We Step In

In most cases, our guidance is enough for your internal or partner IT team to build integrations successfully. For more advanced scenarios, e.g., middleware orchestration or multi-system data flows, we can recommend certified AlisQI partners who specialize in custom integrations.

## Customer Benefits

- Freedom to connect AlisQI to any system through APIs.
- Ownership and control over your integrations and data security.
- Clear technical guidance and support when you need it.
- Proven approach — efficient, maintainable, and compliant with your IT standards.

# Frequently Asked Questions

## **Can AlisQI integrate with our ERP or MES system?**

Yes. Most AlisQI customers connect their ERP, MES, or LIMS systems through the API. We can help you understand the data structure and endpoints: your IT or integration partner will develop the connection.

## **Do you provide ready-made connectors for peer systems?**

Not at this time. Every organization's systems and data structures differ, so integrations are built using our flexible, standardized API.

We do however provide standard connectors to middleware solutions like MS Power Automate and Make.com. See the Help Center for links to these connectors.

## **Which integration architecture would you recommend?**

Our recommended industry best practice is to use a [middleware solution](#) to connect AlisQI with other systems. By leveraging middleware, integrations become easier to develop, more reliable, and simpler to monitor and maintain.

## **What kind of support does AlisQI provide during integration?**

We explain your data model, share examples, and review your proposed approach. We can also involve a certified partner if the integration requires custom development.

## **Is there an extra cost for using the API?**

No. API access is included in your AlisQI license. A fair use policy applies.

## **Who maintains the integration after it's built?**

Your internal IT team or integration partner owns maintenance. AlisQI remains available for questions or reviews when changes are needed.

### **Do rate limits apply?**

Yes, the AlisQI API is subject to a fair use policy with rate limits. We deploy these limits to prevent platform overloading and ensure operational stability. Read more about our operational limits on the [Help Center](#).

### **Does AlisQI guarantee backwards compatibility when the API updates?**

Yes, we adhere to industry best practices in API development and will ensure backwards compatibility when we extend or update our API capabilities. Read our [API Policy on the Help Center](#).

## In Summary

AlisQI is designed to be integrated. AlisQI integrations are designed for flexibility and independence. We give you full access to your data, the right documentation, and expert guidance — so you can connect AlisQI to your business systems in the way that fits your organization best.

**You stay in control. We make it possible.**



# Discuss your case?

Do you want to discuss your case with one of our experts? Please contact us and we will schedule a call to discuss KPIs for your business

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**AlisQI**